

Data protection declaration of Continental Automotive GmbH for the application "Continental Verified Inspection App" as of February 10th, 2022

Continental Automotive GmbH provides the "Continental Verified Inspection App" smartphone application. This app enables you to go through a vehicle check or other work processes according to a predefined procedure and to send a digital report to the company. Optionally, by using a smartphone supporting NFC technology, NFC tags placed on the vehicle can be used to provide a proof that you were at the specific zone to carry out the work process respectively vehicle inspection. A contract with the company in which the user is employed is required for use and to get credentials for the app.

1. General

Personal data that you enter will be processed by Continental Automotive GmbH for the purpose (s) listed below. As far as this is necessary for the fulfillment of the purpose, it can be passed on to the companies affiliated with Continental Automotive GmbH within the meaning of §§ 15 ff. (German) Stock Corporation Act in accordance with the Binding Corporate Rules of Continental.

2. How the Continental Verified Inspection App works

The use of the Continental Verified Inspection requires the installation, which you will receive from your company as soon as it has concluded a contract with Continental Automotive GmbH. Consent to the terms of use and the data protection agreement of this app is required.

While using the app, it is recorded whether the prescribed workflow has taken place and how much time was required for this. This should serve, among other things, for quality assurance purposes. If the user confirms this in the app, position data is recorded and submitted as part of a protocol for the work process respectively vehicle check to a backend system after completion of the workflow and thus made available to the company. Any defects detected during the workflow can also be transferred.

3. Collection, processing and use of data in the Continental Verified Inspection App

Your data is processed exclusively on the basis of the following data protection regulations (legal basis):

Data processing (purpose)	Legal basis	Storage period
Contact / interaction with Continental (e.g. contact form, chat etc.)	Art. 6 para. 1 lit . b GDPR (performance of contract)	Your data will be deleted after your request has been processed, provided that there are no statutory retention requirements. We assume final processing if it can be inferred from the circumstances that the matter in question has been finally clarified.

To ensure the above-mentioned data processing, we transmit data to the following service providers (hereinafter referred to as SERVICE PROVIDERS):

Service provider	Address
DataDog	Analytics of service system performance in order to collect KPI for system stability New York Times Bldg, 620 8th Ave 45th Floor, New York, MA, USA (Support & Availability Services)
Google Cloud	Google Ireland Limited , Gordon House, Barrow Street, Dublin 4, Ireland (Provider of Cloud Services, e.g. Google Cloud Platform)
Auth0	Authentication service provider for creating login credentials to the application
Pendo	Analytics tool for user behaviour analytics in order to improve the user experience within services.
Google Analytics	Analytics tool for user behaviour analytics in order to improve the user experience within services.

The SERVICE PROVIDER collects and processes your personal data on our behalf on the basis of an agreement on order data processing .

4. Rights of the data subject

We would like to point out that as a data subject you have the following rights in connection with the processing of your personal data according to the EU General Data Protection Regulation (EU GDPR):

- Right of revocation of a given consent at any time according to Art. 7 Para. 3 EU GDPR
- Information rights according to Art. 13 and Art. 14 EU GDPR
- Right to information according to Art. 15 EU GDPR
- Right to correction according to Art. 16 EU GDPR
- Right to deletion according to Art. 17 EU GDPR
- Right to restriction of processing according to Art. 18 EU GDPR
- Data portability according to Art. 20 EU GDPR
- Right to object at any time according to Art. 21 EU GDPR

- Right to lodge a complaint with a supervisory authority according to Art. 77 EU GDPR

If there are compelling legitimate reasons for the processing that outweigh your interests, rights and freedoms, or which serve to assert, exercise or defend legal claims, the processing of personal data necessary for this can take place despite your objection or request for deletion .

Questions in this regard please contact our Privacy responsible:

Email: dataprotection@conti.de

Please send your revocation or requests regarding the exercise of the above rights in writing or by email to:

Continental Automotive GmbH
Vahrenwalder Str. 9
30165 Hannover, Germany
Email: info@vdo.com

5. Protection of processed personal data

Our company and our service provider Atos Information Technology GmbH use technical and organizational security measures to protect the personal data you have made available to us from manipulation, loss, destruction or access by unauthorized persons. The security measures are continuously improved and adapted according to the state of the art. Data disclosed in unencrypted form may possibly be viewed by third parties. We would therefore like to point out that with regard to data transmission over the Internet (e.g. when communicating by e-mail), no secure transmission is guaranteed. Sensitive data should therefore either not be transmitted at all or only via a secure connection (SSL).

6. Final provisions

Continental reserves the right to change or add to this data protection declaration at any time with effect for the future, provided that the changes are reasonable for the user, taking into account the interests of Continental Verified Inspection App. This is especially the case if the changes are essentially not associated with any disadvantages for the user, e.g. when changing contact information, adding additional services or the like.

In any case, Continental will inform the user of a change to this data protection declaration with appropriate notice, but at least 14 days before the change is intended to take effect. The information is sent by e-mail to the e-mail address provided by the user when registering or via a pop-up window if prior registration has not been made.

In order to be able to continue using the Continental Verified Inspection App, the user must give his consent to the changed data protection declaration. This is done by ticking the box via opt-in when the Po-Up window appears or when you log in again.

The provider of this app is:

Continental Automotive GmbH

Vahrenwalder Str. 9

30165 Hanover, Germany

Phone: +49 511 / 938-01

Fax: +49 511 / 938-81 770

Email : info@vdo.com

Managing directors: Cornelia Stiewing, Harald Stuhlmann

Commercial register: Hanover Local Court HRB 59424

VAT ID no .: DE814950663

Status: 28.07.2021