

Continental Verified Inspection Desktop App

User Guide

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1 Introduction

Welcome to the user guide of the Continental Verified Inspection Desktop App.

All inspection reports, open defects and other functions can be controlled and managed via the Continental Verified Inspection Desktop App.

Primarily, fleet administrators and mechanics will use the tool to perform inspections and open defect reports.

Below is a detailed description of how to use the tool.

2 Logging in

All relevant information and login credentials have already been sent to you in the Continental Verified Inspection welcome email.

1. Start your preferred web browser and enter the address <https://cvi.continental-mobility-services.com/> into the address bar.
2. Enter your access data (user and password) which you have obtained via email.



IMPORTANT

Do not share your account data with other people or use accounts belonging to other people. Always use your personal account to access the CVI desktop app.

3. Click on "Login".
 - ⇒ The Continental Verified Inspection access site is opened with the main overview of your fleet.

3 Structure and function

At the top of the screen you will find the main content tabs. On the right you can log out of your account using the arrow icon.

Three tabs with main content are available:

Inspection History

All inspections performed are listed in the “Inspection History” tab. These can be filtered and listed by category. Special attention is paid to the severity, which indicates the severity of a defect.

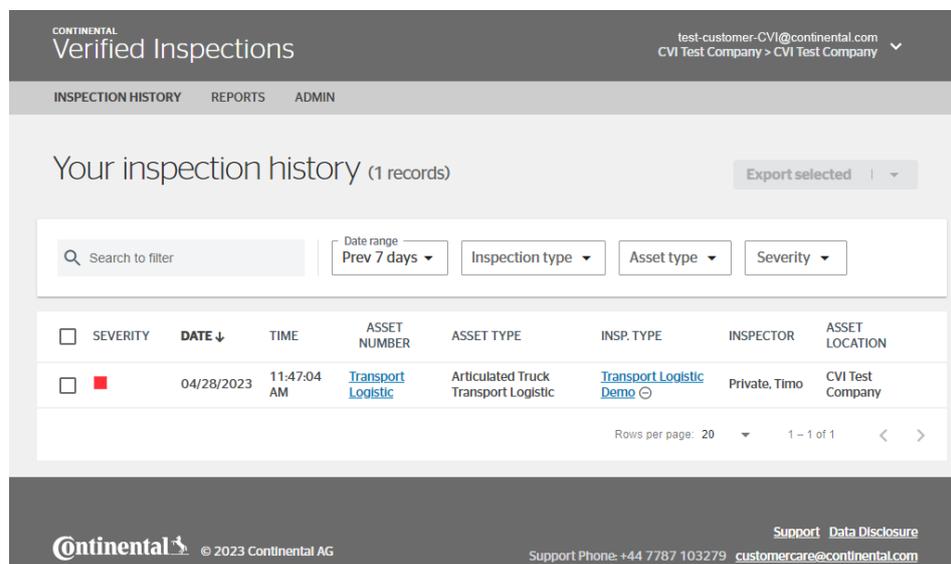
Reports

The “Reports” tab offers the sub-menus “Defects” and “Missing Inspections”. All open defect reports are displayed in the “Defects” sub-menu. Mechanics can also track and resolve defect reports.

In the “Missing Inspections” sub-menu you can check for vehicles and drivers whether all required inspections have been performed in a selectable period.

Admin

In the “Admin” tab you can select the default inspection layout that will be used for vehicles added through the mobile app. This view is available only for fleet administrators.



The screenshot displays the 'Verified Inspections' dashboard. At the top, there's a navigation bar with 'INSPECTION HISTORY', 'REPORTS', and 'ADMIN' tabs. Below this, the main content area shows 'Your inspection history (1 records)' with an 'Export selected' button. A filter section includes a search bar and dropdowns for 'Date range' (set to 'Prev 7 days'), 'Inspection type', 'Asset type', and 'Severity'. A table below lists the inspection details:

<input type="checkbox"/>	SEVERITY	DATE ↓	TIME	ASSET NUMBER	ASSET TYPE	INSP. TYPE	INSPECTOR	ASSET LOCATION
<input type="checkbox"/>	■	04/28/2023	11:47:04 AM	Transport Logistic	Articulated Truck Transport Logistic	Transport Logistic Demo	Private, Timo	CVI Test Company

At the bottom of the screen, there's a footer with the Continental logo, copyright information (© 2023 Continental AG), and support links: 'Support', 'Data Disclosure', 'Support Phone: +44 7787 103279', and 'customercare@continental.com'.

Fig. 1: Main menu of the CVI Desktop App

At the bottom of the screen you can find useful links, for example to the support portal and to the terms and conditions.

4 Inspection view

The "Inspection History" tab gives you an overview on the completed inspections stored in the system.

<input type="checkbox"/>	SEVERITY	DATE ↓	TIME	ASSET NUMBER	ASSET TYPE	INSP. TYPE	INSPECTOR	ASSET LOCATION
<input type="checkbox"/>	■	14/03/2022	11:13:14	D_Test Asset	Straight Truck	Pre-Trip ⊖	test 1 - last name, test 1 - first name	EVIR Test Division

Fig. 2: Entry for a completed inspection

1. Click on the blue text in the "INSP.TYPE" column to get a detailed view of a completed inspection.

⇒ You can also see if the inspection is complete or if not all required steps have been checked.

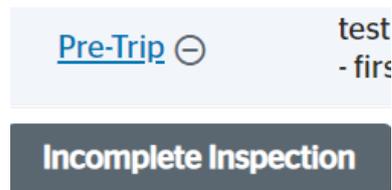


Fig. 3: Display of an incomplete inspection

2. Click on the arrow in the last column to open the drop-down view for multi-asset inspections.

⇒ All relevant data is displayed in the detail view. The added images and comments can also be viewed.

Using the export function on the right side of the main overview, inspection reports can be created in a print-ready view with all data.

To do this, select the check box on the report and click the "Export selected" button at the top right. Multiple reports can also be selected to create an overall report.

5 How to handle defect reports

Defects

The "Report" > "Defects" sub-menu provides a quick overview of all open defect reports. The list contains information about the vehicle data and initial details about the defect.

SEVERITY	DATE INSPECTED	TIME	ASSET NUMBER	ASSET LOCATION	ZONE	COMPONENT	CONDITION
<input checked="" type="checkbox"/> ■	04/28/2023	11:47:04 AM	Transport Logistic	CVI Test Company	Cabin interior	Cab Lighting	ABS light
<input type="checkbox"/> ▲	04/20/2023	10:13:44 AM	Transport Logistic	CVI Test Company	Cabin interior	Windows	Cracked
<input type="checkbox"/> ▲	04/19/2023	10:08:21 AM	Transport Logistic	CVI Test Company	Cabin interior	Seats and Seatbelts	Will not latch
<input type="checkbox"/> ▲	04/18/2023	2:31:58 PM	Transport Logistic	CVI Test Company	Rear axle	Suspension	Air bag blown
<input type="checkbox"/> ■	04/18/2023	2:31:58 PM	Transport Logistic	CVI Test Company	Cargo area	Mounting/fasteners	Deformed

Fig. 4: List of recorded defects

In general, defect reports fall into two categories.

Minor defect



Minor defects include damage that does not directly affect road traffic, such as a defective window regulator, etc.

Major defect



Major defects include damage that has a significant impact on road traffic and work safety in general.



WARNING

Risk of accidents

Do not operate vehicles with major defects on the road until the problem is corrected.

Once you have assessed and, if applicable, repaired the physical defect on the asset, you can set the status for the defect.

1. Select one or more defects by activating the appropriate checkbox.
2. Select the appropriate option from "Pending", "Repair Not Required", or "Repaired".
3. If desired, add information about the repair in the additional data field under the item "Repaired".

Missing Inspection

The "Report" > "Missing Inspection" sub-menu provides a quick overview whether all required inspections have been performed in a selectable period. This can be shown as well focussed on the vehicles or on the drivers.

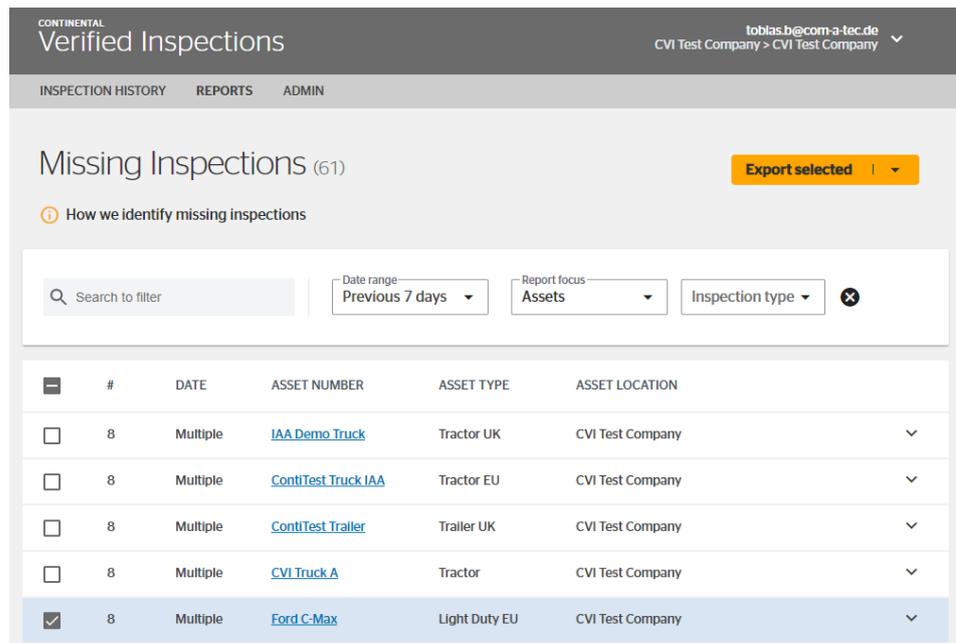


Fig. 5: List of missing inspections

6 Admin Panel

The “Admin Panel” allows fleet administrators to select the inspection layout which will be used as default template for unregistered vehicles.

This includes rental vehicles or vehicles that are only temporarily inspected.

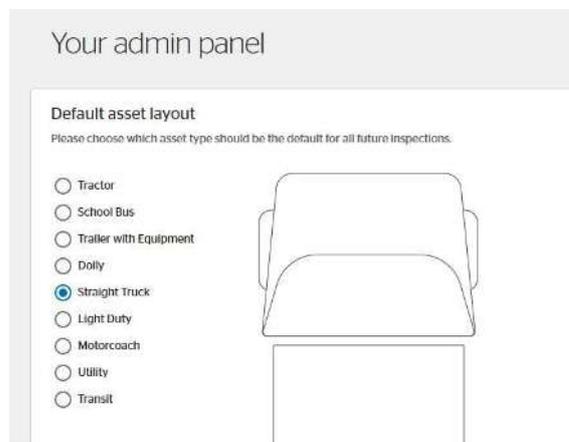


Fig. 6: Example for default asset layout



IMPORTANT

Contact your representative if you need to create other layouts.

