



Continental Verified Inspection Mobile App

User guide

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1 Introduction

Welcome to the user guide of the Continental Verified Inspection Mobile App.

With Continental Verified Inspection (CVI) for iOS or Android, you can inspect all CVI equipped vehicles in your fleet. It doesn't matter if the inspection is done with or without NFC tags.

Below is a detailed description of how to download and use the Continental Verified Inspection Mobile App.

2 Download from mobile store

2.1 Android - Google Play store

You need to have a Google account to access the Google Play Store.

1. Open the Google Play store on your Android device (smartphone or tablet).
2. Search for the "Conti Verified Inspection" app and install it.



IMPORTANT

Place the app on the home screen to ensure quick access.

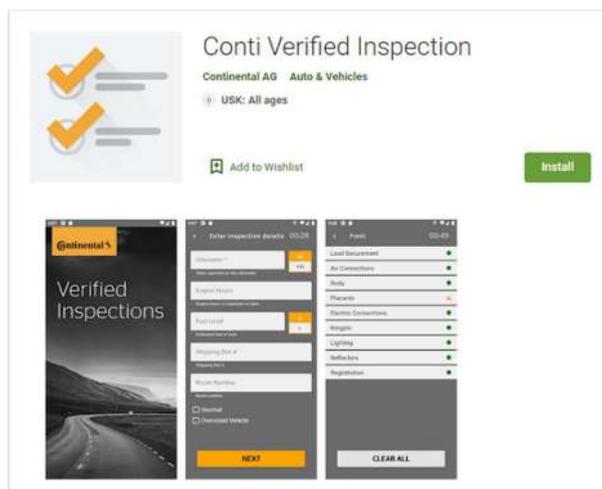


Fig. 1: Continental Verified Inspection app in Google Play store

You can download the app directly by scanning the QR code below:



2.2 iOS - Apple app store

You need to have an Apple account to access the app store.

1. Open the app store on your Apple device (iPhone, iPad).
2. Search for the "Conti Verified Inspection" app and install it.



IMPORTANT

Place the app on the home screen to ensure quick access.

You can download the app directly by scanning the QR code below:



3 Logging in with e-mail address

The first time you launch the mobile application, a login screen will be presented that requires to enter your email address and password.

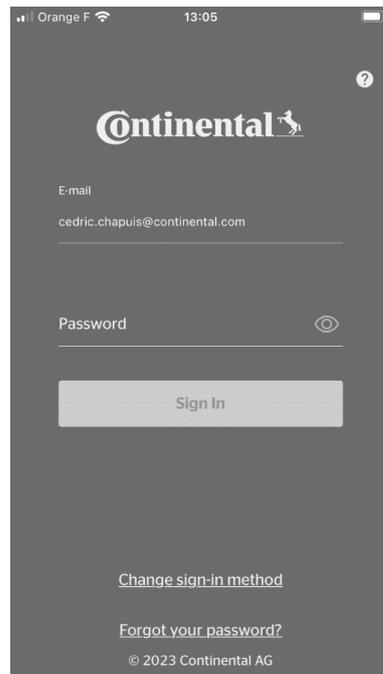


Fig. 2: CVI Mobile App Login Screen

In the right upper corner a link to the support page is available.

At the bottom of the screen a "Forgot your password?" function is available.

Your login information has already been sent to the email address you provided during the onboarding process.

1. Enter your login data and select the "Sign In" button.



IMPORTANT

Do not share your account data with other people or use accounts belonging to other people. Always use your personal account to access the CVI mobile app.

4 Logging in with Driver ID

If you have received a Driver ID for your login, you have to change the login method.

1. Select "Change sign-in method" at the bottom, then select the "Driver ID and Password" button.

⇒ Your login information has already been sent to the email address you provided during the onboarding process.

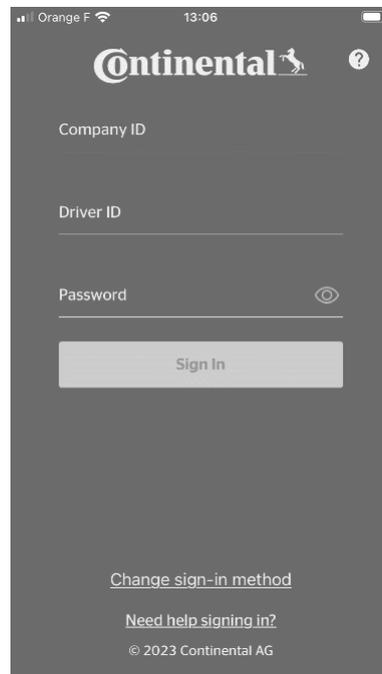


Fig. 3: CVI Mobile App Login Screen for drivers

2. Enter your login data and select the "Sign In" button.

⇒ The first time you launch the mobile application, a login screen will be presented that requires to enter your email address and password.



IMPORTANT

Do not share your account data with other people or use accounts belonging to other people. Always use your personal account to access the CVI desktop app.

5 Select the fleet

After logging in, the user profile and associated fleet will be displayed.

1. If you are a driver for multiple fleets, you can select your current fleet here.
2. If you want to switch fleets later, log out and log in again.

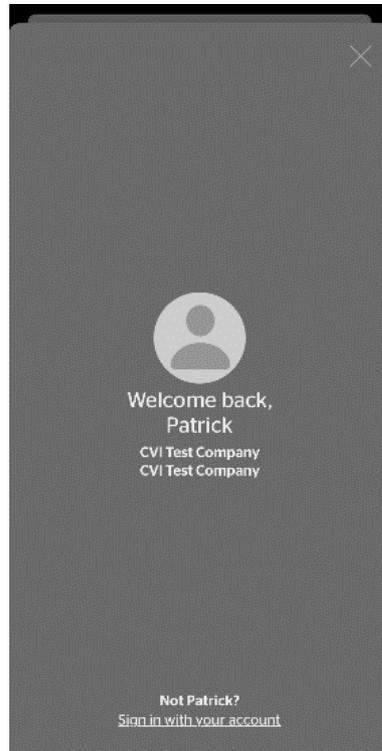


Fig. 4: Welcome screen for drivers

6 Home screen and navigation menu

After logging in, the home screen is displayed. From here you can start inspections or add vehicles to the inspection (see [Start an inspection](#) [▶ 8]).

To access the menu, use the three dots menu in the top right upper corner. Here you can view recent inspections and log out of the current user profile.

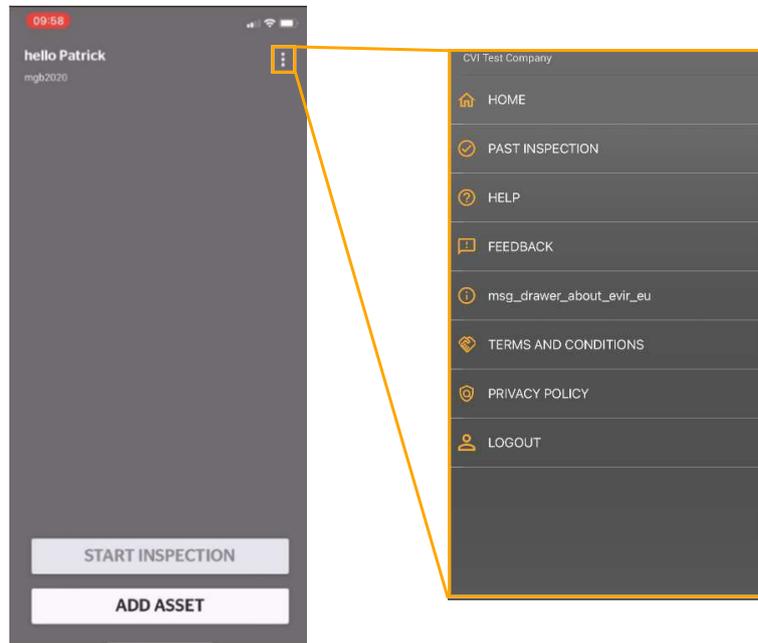


Fig. 5: Home screen and navigation menu

7 Start an inspection

If you have not yet performed an inspection, the home screen will be completely blank and the "Start Inspection" field will be greyed out.

The vehicle you want to inspect can be added to the inspection using the "Adding an Asset" field.

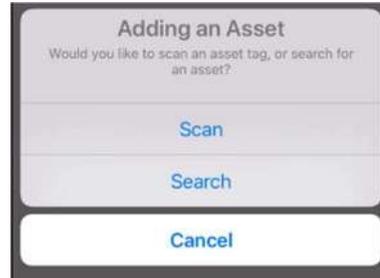


Fig. 6: Menu to add an asset

Scan

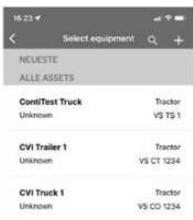


1. Scan the black tag on the vehicle/trailer.

⇒ The inspection will open automatically.

⇒ Scanning is easy using the NFC feature on your smartphone. Simply hold the device up to the tag.

Search



1. Use the "Search" function to find the correct vehicle or trailer in the complete overview of all vehicles registered in the company.

Once the vehicle has been added successfully to the inspection plan, the following screen will be shown:

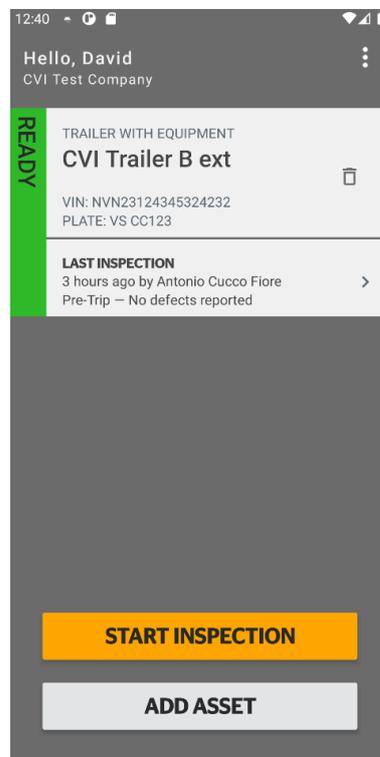


Fig. 7: Screen to start an inspection

If, for example, a trailer is also to be inspected in the same inspection, it can simply be added using the "Add Asset" function again.

Once all assets have been added to the inspection, click "Start Inspection" to start the inspection.

In the next screen you can choose between the following options:

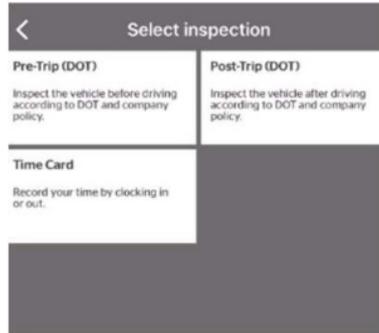


Fig. 8: Screen to select the inspection type

Pre-Trip

Use the Pre-Trip inspection before driving.

Post-Trip

Use the Post-Trip inspection after driving.

Time Card

Use of the "Time Card" function to record your time by clocking in or out.

Then you will be requested to enter some information about the vehicle. This includes odometer value (required) and other optional information.

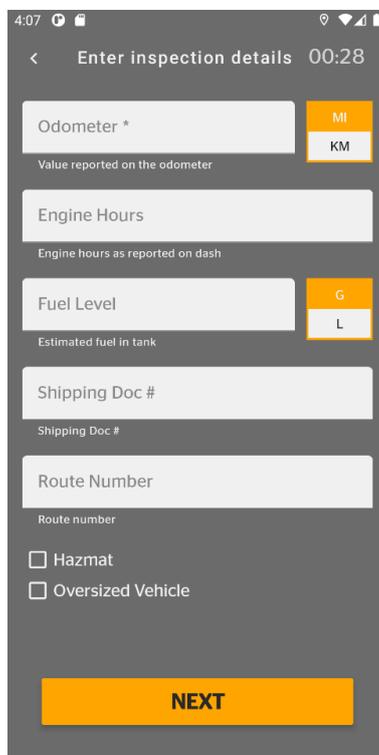


Fig. 9: Screen to enter inspection details

After pressing the "Next" button, the last inspection performed on the current vehicle is displayed.

This entry has to be checked for correctness and then confirmed by the driver.

After confirming the previous inspection the actual inspection can start.

8 How to perform an inspection

8.1 Tag-based inspection

Tag-based inspection is an inspection using Continental NFC tags.

Each day, the tags on the vehicle are scanned one at a time and the required test steps are performed. It is possible to temporarily change the order by clicking on another number in the inspection layout.

Defect reports as well as images and any other anomalies recorded during the test are automatically uploaded to the server.

Mechanics and administrators can view and manage this uploaded data through the web portal.

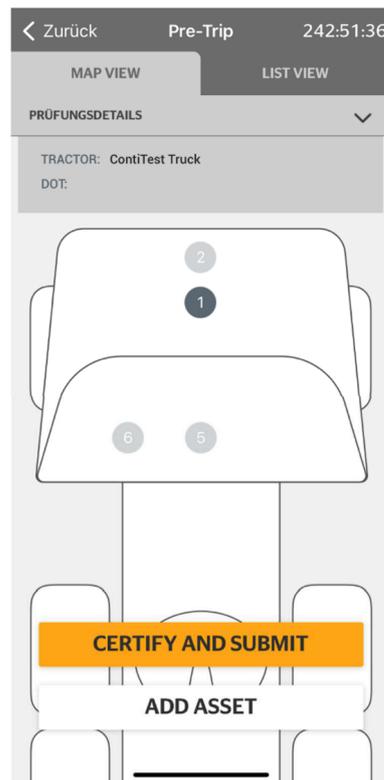


Fig. 10: Map view for tag-based inspection

Map View

The Map View shows a plan of the vehicle currently being inspected with the locations of the individual tags for the inspection.

List view

The List View shows a simple list of the test steps without showing their location on the vehicle plan.

Start an inspection

1. To start an inspection step, click on its number.

⇒ A window with the following options will appear.

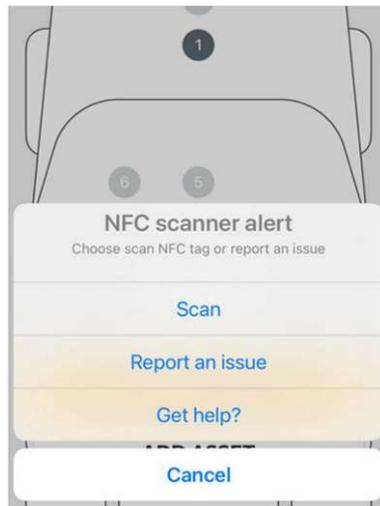


Fig. 11: Start a tag-based inspection

⇒ Select “Scan” to scan a tag using NFC.

⇒ Select “Report an issue” to report one problem per day.

⇒ Select “Get help?” to receive general help with the process.

**IMPORTANT**

The NFC scanner is installed differently on each smartphone. Try placing the device in different ways to find the best position for your device.

8.2 Tag-less inspection

Tag-less inspection is an inspection without using Continental NFC tags.

The tag-less inspection can be compared to an electronic checklist.

Defect reports, images and any other anomalies recorded during the inspection are still uploaded to the server.

Mechanics and administrative users can view and manage this uploaded data via the web portal.

Each vehicle section in the overview contains the individual components to be checked.

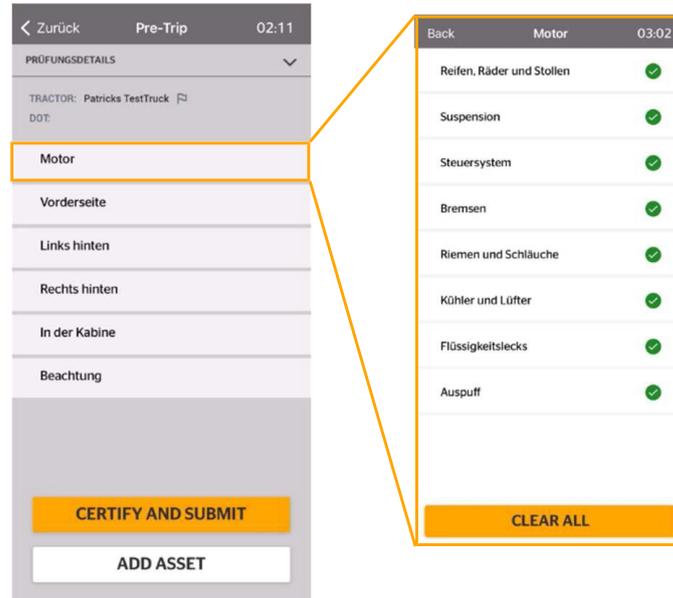


Fig. 12: Details of tag-less inspection

If the component is alright, it can be ticked with a green checkmark.

In case of a defect, the damage(s) can be selected from a list.

Photos of the affected part can also be uploaded using the "Add Photos" function.

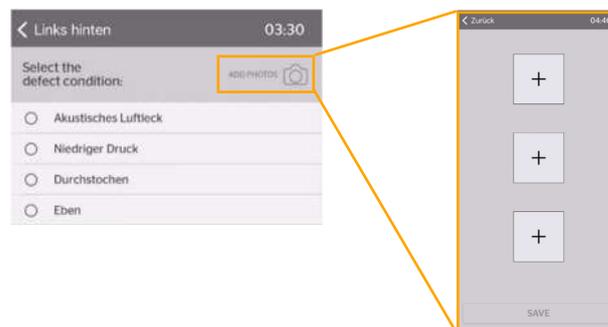


Fig. 13: Add photos to an inspection

8.3 Reporting defects

Defects generally fall into two categories. "Minor" defects are less serious and "Major" defects are serious defects that affect the safety of the vehicle.



WARNING

Risk of accidents

Do not operate vehicles with major defects on the road until the problem is corrected.

When you add a vehicle that has previously been inspected with a major defect, the home screen will display a message concerning that defect.



Fig. 14: Message about previous defect

The vehicle will later be displayed as "Not ready".



Fig. 15: Vehicle shown as "Not ready"

Minor and major defects can be remedied by the fleet mechanic or admin via the Continental Verified Inspection Desktop App (see the CVI Desktop App instructions).

After all inspection steps have been processed, the report has to be confirmed and then uploaded to the portal.

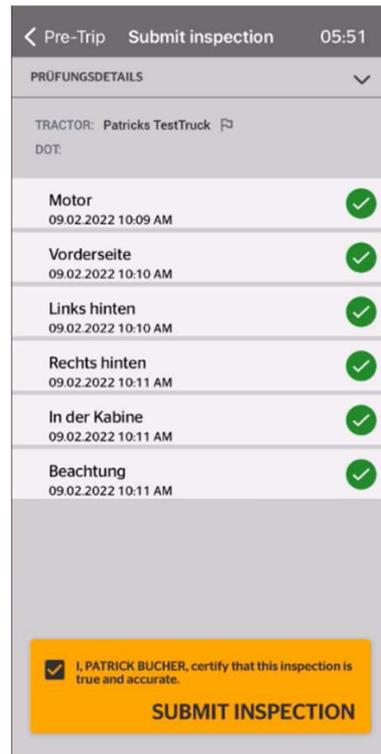
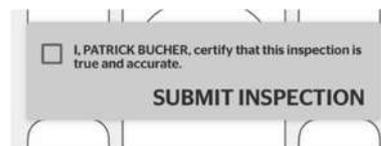


Fig. 16: Confirm inspection details

8.4 Submitting inspection results

Once all the test steps have been completed, you will be prompted for confirmation of the inspection.



1. Activate the checkbox.



2. Then select "Submit Inspection".

